

# WNS Global Services Healthcare Provider BPO

Vendor Assessment  
Report Abstract

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9 pages





## Who Is This Vendor Assessment For?

NelsonHall's Healthcare Provider BPO Vendor Assessment for WNS Global Services is a comprehensive assessment of WNS's BPO offerings for hospitals and physician groups designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of healthcare provider services and identifying vendor suitability for RFPs for revenue cycle management, practice management and other services
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



## Key Findings & Highlights

WNS began working with healthcare providers delivering F&A BPO to hospitals, primarily accounts receivable management for medical billing and collections. This expanded to include medical billing and revenue management services, medical coding and classification services, medical claims processing, and health information management support. WNS had ~2,100 employees in its healthcare industry practice at the end of FY 2013.

WNS supports healthcare providers across RCM as well as in medical transcription and coding services.

WNS targets its RCM services at mid-tier hospital systems.

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	7.1 Strengths
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## Scope of the Report

The report provides a comprehensive and objective analysis of WNS's healthcare provider BPO offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the geography of delivery locations.

## Report Length

9 pages

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## Healthcare Payer BPO Vendor Assessments Also Available for:

Accenture

ADP AdvancedMD

AdvantEdge

athenahealth

Dell Services

EXL Service

Genpact

IBM Global Services

MedAssets

Orion HealthCorp

Sutherland Global Services