

Services are presented in a way that customers can find them easily...  
not based on how delivery teams are organised

The screenshot shows the Swiss Re Enterprise Portal interface. At the top, there is a menu bar with 'File', 'Edit', 'View', 'Favorites', 'Tools', and 'Help'. Below this is the header with the Swiss Re logo and the text 'Enterprise Portal'. The main content area is a grid of service categories. On the left, there is a vertical navigation sidebar with icons and labels for 'News & Information', 'Services', 'Collaboration & Dialogue', 'My Location', 'My Organisation', 'Favourites', 'Global Search', and 'Who's Who'. The 'Services' category is highlighted in the sidebar. The main grid has three columns: 'Services', 'Me and my employment', and 'Local benefits and pensions'. The 'Me and my employment' category is highlighted in the grid. The 'Local benefits and pensions' category is also highlighted in the grid. The grid contains the following items:

Services	Me and my employment	Local benefits and pensions
Search for services	Personal data and photos >	Child care and allowances
ContactOne home	Employment and working conditions >	Retirement plans
Me and my employment >	Working time and absences >	Public transport contributions
My workplace >	My career >	Dry cleaning
Managing my team >	Compensation >	Accident and health benefits
Meetings and events >	Global benefits >	Savings accounts
Locations and buildings >	Local benefits and pensions >	Mortgages
Travel and mobility >	Working abroad >	Other local benefits
IT infrastructure >		
Request support		